



CHILLON CASTLE

TOUR AND CATERING OFFERS FOR AGENCIES – 2025

CASTLE OPENING TIMES

April to September	from 9:00 to 19:00 (last entry at 18:00)
March and October	from 9:30 to 18:00 (last entry at 17:00)
November to February (closed on December 25th and January 1st)	from 10:00 to 17:00 (last entry at 16:00)

CATEGORIES	AGENCIES
ENTRANCES	
<i>(Free of VAT / Free for the tour leader & driver)</i>	
ENTRANCE FEE	
Adult (from 16 years old)	CHF 12.00
Child (from 6 up to 15 years old)	CHF 6.00
ENTRANCE FEE WITH AUDIOGUIDE	
Adult (from 16 years old) + audioguide	CHF 16.50
Child (from 6 up to 15 years old) + audioguide	CHF 11.00
GUIDED TOURS	
<i>(+ entrance fee / 8,1% VAT included / Free for the tour leader & driver)</i>	
GUIDED TOUR 'MUST SEE, MUST DO AT CHILLON CASTLE' - 50 MINUTES	
Languages: English, French, German, Italian, Spanish, Portuguese, Chinese (Mandarin and Cantonese), Japanese and Russian.	
Maximum group size: 40 people	CHF 105.00
Last tour: an hour and a half before the castle closes.	
TOUR WITH GUIDE IN MEDIEVAL COSTUME – 50 MINUTES	
Languages: English, French, German	
Maximum group size: 30 people	CHF 153.00
Last tour: an hour and a half before the castle closes.	
IN-DEPTH TOUR – 80 MINUTES	
Languages: English, French, German	
Maximum group size: 30 people	CHF 153.00
Last tour: two hours before the castle closes.	
IN DEPTH TOUR WITH OFFICIAL GUIDE IN MEDIEVAL COSTUME – 80 MINUTES	
Languages: English, French, German	
Maximum group size: 30 people	CHF 220.00
Last tour: two hours before the castle closes.	
GUIDED TOUR FOLLOWED BY CASTLE WINE TASTING (WITH GLASS SOUVENIR)	
<i>(8,1% VAT included / Free for the tour leader & driver)</i>	
CLASSIC CHILLON WINE TOUR – 50 MINUTES	
<i>(Entrance fee included)</i>	
Languages: French, German, English, Italian, Spanish, Chinese (Mandarin and Cantonese), Japanese and Russian.	
Duration: 30-minute guided tour & 20-minute wine tasting	
Last tour: two hours before the castle closes.	CHF 26.00
Adult (from 16 years old, from 15 people)	CHF 14.00
Child (from 6 up to 15 years old, from 15 people)	
Adult (from 16 years old, from 10 to 14 people)	CHF 31.00
Child (from 6 up to 15 years old, from 10 to 14 people)	CHF 14.00
Group < 10 people	CHF 310.00



CATEGORIES	AGENCIES
GUIDED TOUR FOLLOWED BY CASTLE WINE TASTING (WITH SOUVENIR GLASS) <i>(8,1% VAT included)</i>	
PRIVILEGE CHILLON WINE TOUR – 80 MINUTES <i>(Entrance fee included)</i>	
Languages: French, German and English Duration: 50-minute guided tour & 30-minute wine tasting Last tour: two hours before the castle closes.	
Adult (from 16 years old, from 15 people)	CHF 32.00
Child (from 6 up to 15 years old, from 15 people)	CHF 14.00
Groups < 15 people	CHF 480.00
PRIVILEGE PLUS CHILLON WINE TOUR WITH GUIDE IN MEDIEVAL COSTUME – 80 MINUTES <i>(Entrance fee included)</i>	
Languages: French, German and English Duration: 50-minute guided tour & 30-minute wine tasting Last tour: two hours before the castle closes.	
Adult (from 16 years old, from 15 people)	CHF 34.00
Child (from 6 up to 15 years old, from 15 people)	CHF 14.00
Groups < 15 people	CHF 510.00
COFFEE BREAK <i>(+ entrance fee / Free for the tour leader & driver)</i>	
Buffet-style inside the <i>Café Byron</i> . Take-away option also available. Unavailable from 11am to 3pm, during lunch time service.	
MORNING: Coffee, tea, croissant, orange juice/mineral water	
AFTERNOON: Coffee, tea, slice of cake or biscuit or pastry selection, orange juice/mineral water	
Duration: 45 minutes	
Maximum group size: 45 people	
Adult (from 16 years old)	CHF 9.00
Child (from 6 up to 15 years old)	CHF 7.50
TAKE-AWAY PICNIC PACKAGE <i>(+ entrance fee / Free for the tour leader & driver)</i>	
Offer available year-round from 11am to 3pm	
PICNIC: 1 sandwich, 1 fruit, 1 cereal bar, 1 mineral water 5 dl. Provided in a take-away 'picnic' bag, for consumption off the restaurant premises. Picnic bags can be collected directly from the Café Byron on presentation of your receipt.	
Adult (from 16 years old)	CHF 17.00
Child (from 6 up to 15 years old)	CHF 14.00
INFOS & RESERVATION	
<ul style="list-style-type: none"> - Offers for groups from 15 people (unless otherwise specified) - Mandatory written reservation is required at least 2 working days before the group's visit : info@chillon.ch or https://www.chillon.ch/en/book-a-guided-tour/ 	



GENERAL CONDITIONS & IMPORTANT INFORMATION

GENERAL INFORMATION & TOUR CONDITION

- Wine tasting is not available when special events take place at Chillon Castle.
- Alcohol is prohibited for those under 16 years old, children will be served with syrup. Empty or half-empty bottles cannot be brought into the castle, nor may wine be consumed anywhere other than in the wine-tasting venue.
- No card or other discount on entrance fee is applicable to combined offers.
- Only official guides of Chillon Castle are entitled to do guided tours of the site.
- Coffee breaks are to be taken in the *Café Byron* restaurant. Depending on the size of the group, **several** groups may take their break at the same time.
- **To ensure that our customers receive the best possible welcome and service, we kindly ask you to pass on this document to group leaders, so that they are aware of our visiting conditions.**

RECONFIRMATION

Please **reconfirm 10 days before your visit**, quoting your booking number by e-mail to info@chillon.ch with the informations below:

- Arrival time
- Number of visitors
- Phone number of the tour leader

LATE ARRIVAL

We recommend that you plan **at least 15 minutes between the car park and the start of the tour (guided tour, tour with drinks, tour and coffee break)**. Thank you for your punctuality.

If you are running late, please contact us **by telephone** on +41 21 966 89 10. We will do our best to accommodate your group. Please note the following conditions:

- **For delays exceeding 15 minutes, the tour will be shortened.**
- **For delays exceeding 30 minutes, the tour will be cancelled.**

The amount remains payable.

Participants will receive a visit information leaflet for a self-guided tour. If a wine tasting has been planned, this will also be cancelled, as well as the consumer goods served (white and red wine, syrup, mineral water, flutes and souvenir glasses). In compensation, we will offer each adult participant a 2dl bottle of Chillon Castle wine to take away.

- **For no-shows, the guided tour will be cancelled.**

The amount remains payable.

CANCELLATION

- Cancellations received in writing at least 2 working days in advance will be free of charge.
- In the event of cancellation after this deadline or in the event of a 'no-show', the cost of the service (excluding entrance fee) will be invoiced.

PAYMENT

- Entrance fee, tours and meals can be paid for at the castle ticket office in cash (CHF, EUR, USD - according to our exchange rates of the day) or by credit card (Maestro, Postcard, American Express, Eurocard, JCB or Visa). **Cheques are not accepted.**
- Invoicing is only possible on request for agencies with an official address in Switzerland and regular customers of Chillon Castle.
- Prepayments are compulsory for guided tours. In this case, we require credit card details (Mastercard or Visa) no later than 3 days before the group's visit: first and last name of the cardholder, card number, expiry date and CVC/CVV code. Please note that this information must be provided **by telephone only** and that advance payments are non-refundable.

CHILLON CASTLE FOUNDATION / WWW.CHILLON.CH